

# **Company Profile**

## **Thaba Tshwane Vehicle Repairs (PTY) Ltd**



**CHANGING THE FACE OF BUSINESS**

# **TTVR**

**We walk the extra mile !**

# COMPANY PROFILE

## Thaba Tshwane Vehicle Repairs (PTY) Ltd

### Introduction

Thaba Tshwane Vehicle Repairs has a rich history in the truck maintenance, -repair and -refurbishment environment stemming way back since 1967. In its present format as a Black Owned Company in par with South African legislation, however, TTVR has built up a reputation second to none in the industry.

We work according to Dekra ISO 9001:9002 quality standards and our truck repair workshop facilities as well as staff expertise are highly valued amongst other by our main clients consisting of the SANDF and ARMSCOR.

### AIM

The aim of this profile is to convince you to inspect and evaluate Thaba Tshwane Vehicle Repair in order to be registered as an approved service provider regarding the maintenance, repair and refurbishment of medium and heavy vehicles.

### SCOPE OF PROFILE

As a background we'll discuss TTVR's Black Economic shareholding- and management structure where after some detail regarding business functions will be summarized before general aspects is covered.

### BEE SHAREHOLDING- AND MANAGEMENT STRUCTURE

Thaba Tshwane Vehicle Repair (PTY) Ltd is 51% owned by PGSI Group (Pty) Ltd, a company that is a level 1 contributor to Black Economic Empowerment in South Africa. By itself Thaba Tshwane Vehicle Repair is rated on Level 2 which allows for 125% BEE procurement recognition.

(Please view Annexure A - the applicable rating certificate)

The TTVR Board of Directors consists of Mr. Chris Smidt as Managing Director who is joined by Me RS Nyembe Mr. NS Nyembe as Director.

Chris Smidt is the appointed Managing Director of the company. Chris is a technical expert who has grown himself into all aspects of running the company.



Thaba Tshwane Vehicle Repair as a truck repair concern is also supported by its sister companies, namely:

[I-Khanda Engineering \(Pty\) Ltd](#). I-Khanda is an automotive engineering concern that specializes in the rebuild of a wide range of diesel engines, their main clients being Nissan and Mercedes Benz

[E-Khanda Engineering \(Pty\) Ltd t/a Makwena CT](#). Makwena is an official dealer for Knorr Bremse air brake systems and also has an extensive steel manufacturing- as well as bodywork capability.

[E-Khanda Engineering \(Pty\) Ltd t/a Makwena Pretoria](#). Makwena Pretoria is a official Bosch and Knorr Air Valve Agent and also does the upgrading of the water tankers of the SANDF. Makwena has a large capability to repair and supply tyres as well as change over of run-flat tyres for armed vehicles

## **OPERATIONAL FUNCTIONS**

### **TTVR Workshop facilities.**

TTVR can within its two workshops accommodate an average of 70 x vehicles under roof. A further advantage is the fact that the main workshop has an entrance in Taljaard street running through to an exit in Moot street. This allows for line repairs to be executed, increasing productivity and through-put time.

### **Capabilities.**

TTVR has a team of well trained artisans and may easily adapt to various makes and models of trucks.

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- b. [E-Khanda Engineering \(Pty\) Ltd t/a Makwena Pta](#). Makwena is an official dealer for Knorr Bremse air brake systems and also has an extensive steel manufacturing- as well as bodywork capability.



## **Quality .**

Thaba Tshwane Vehicle Repairs has since 1997 worked according to the German

DEKRA ISO 9001:2000 quality certification. PGSI Planning Department monitor the same on a daily basis and all non-conformities and/or client queries are professionally handled and investigated. If need be special investigations are referred to professional tertiary institutions.

## **OEM Specs.**

All repair- and rebuild jobs are done in strict accordance with OEM prescriptions and -specifications.

## **Production Lead Times**

Production lead times depends on the individual tasking that is negotiated with the client.

## **Autoplan Software.**

In order to back-up transparency, TTVR has implemented the AUTOPLAN computer program. The basic principle of this program is that the quotation becomes the job card and the job card becomes the invoice. As such, each and every detail performed during the repair/rebuild process, will be reflected on the final invoice. A very important feature of AUTOPLAN is the ability to link and store to a specific job card photos of each item as well as technical reports.

## **Training.**

Thaba Tshwane Vehicle Repair is SAQUA -and MERSETA accredited to present apprentice training up to level 2.

# **MARKETING**

## **Service and After Sale Service.**

This aspect of business is based on attitude. All service organizations should have the capability of performing outstanding service and after sale service. The question is how prepared they are to perform these services at all hours under trying circumstances. On this count TTVR is proud to announce its preparedness to assist our most valued clients under any circumstances.

## **Delivery.**

TTVR offers a free delivery and collection service within a 50km radius ex-factory Pretoria. There after normal AA - tariffs will prevail. The said 50km may serve as a final road test.



## **Pricing.**

Prices are based on a principle of professional value for money. TTVR is not in the game of discounted patch repair jobs. Either we do it professionally or we don't do it at all.

- a. All prices are quoted Ex-factory, Pretoria.
- b. All prices exclude VAT

## **Tariffs**

Tariffs are negotiable depending on contract values or OEM prescribed guidance

## **Flat Rate**

The OEM approved flat rate will be quoted. Where a flat rate does not exist, hours will be quoted to mutual acceptance.

## **Spare Parts.**

- a. Only genuine parts will be used unless specifically otherwise authorized in writing by the OEM.
- b. Spares orders can be executed although we keep limited stock.
- c. Spares is supplied on a "cost plus" basis.

## **Warranty on rebuilds**

- |    |                           |   |                         |
|----|---------------------------|---|-------------------------|
| a. | Medium Vehicle Aggregates | - | 3 Months or 10 000 km   |
| b. | Heavy Vehicle Aggregates  | - | 12 Months or 100 000 km |
| c. | Components                | - | 3 Months or 10 000 km   |

The warranty is subject to the vehicle being serviced and maintained as prescribed by the OEM service schedules.

## **Client referrals.**

- a. Armscor - M Potgieter (011- 428 3392)
- b. Land systems-OMC - J Dadla (011- 747 3300) .
- c. SANDF – Colonel Van Vuuren (083 447 0138)

## **LOGISTICS**

### **Premises.**

Thaba Tshwane Vehicle Repair has a 10-year lease agreement regarding its 3500m2 workshop facilities in Hermanstad, Pretoria. Hermanstad is the closest to City Center Light Industrial area in Pretoria.

### **Workshop lay out**

- a. Wash bay
- b. Paint Shop
- c. Stripping bay
- d. Client Furnished Item store
- e. Spares & tool store
- f. 50 x work bays
- g. Professional reception & offices



## **FINANCES**

### **Accounts.**

- a. Normal credit approval procedures will suffice.
- b. Every invoice will refer to an official order number. Additional work performed has to refer to an additional order number.
- c. Payment to be effected within 30 days after invoice.
- d. Payment is preferred by means of electronic transfer.

### **C.O.D. Clients.**

- a. A deposit of 50% will be required with order confirmation.
- b. The balance of 50% will be payable in cash, bank guaranteed cheque or electronic transfer before final acceptance Ex- Factory Pretoria.

### **Insurance.**

TTVR does have its own comprehensive insurance policy covering amongst other bad workmanship to the amount of R5 million, in place, however, In terms of the same, a client is responsible for its own insurance arrangements. TTVR will not be held responsible for any loss or damages that may occur to the clients' items while at our premises or during the, repair/ rebuild processes.

### **Accounting Software.**

The financial office works in terms of the Pastel Accounting software and prepare figures up to the point of trial balance before the complete audit pack is sent to the accountants.

### **Accountants.**

A company called Botha Accountants has been contracted to manage financial control measures in the group. Mr. Botha was the former president of the Commercial Financial Association. In so doing sound financial practices are guaranteed on a daily basis.

Botha Accountants

129 3rd Avenue

Montana

PRETORIA

0151

Tel (012) 548 9823

Fax: (012) 548 7479

E-mail: [info@botharek.co.za](mailto:info@botharek.co.za)

### **Attorney.**

TTVR's appointed attorney overseeing all contracts and legal aspects is Mr. Chris van Dyk:

Van Dyk & Horn Attorneys

240 Orient St Arcadia

PRETORIA

0001

Tel: 012 3423505

E-mail: [vdh@global.co.za](mailto:vdh@global.co.za)



## **Attorney.**

TTVR's appointed attorney overseeing all contracts and legal aspects is Mr. Chris van Dyk:  
Van Dyk & Horn Attorneys  
240 Orient St Arcadia  
PRETORIA  
0001  
Tel: 012 3423505  
E-mail: vdh@global.co.za

## **HUMAN RESOURCES**

### **Managing HR.**

All HR/IR functions are handled under the auspices of PSGI Group (Pty) Ltd, the holding company to Thaba Tshwane Vehicle Repair (PTY) Ltd

### **Career planning.**

Individual career planning is regarded of high importance in order to motivate personnel and plan operational expertise. As such a career matrix regarding each individual staff member is in place.

### **Total staff compliment.**

TTVR employs a total of 37 x staff members.

## **GENERAL**

Thaba Tshwane Vehicle Repair is a company that guarantees professional, high quality Deliverables in the truck maintenance, -repair and –refurbishment industry.

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E-mail: [ttvr@pgsigroup.com](mailto:ttvr@pgsigroup.com)  
Web site: [www.pgsigroup.com/ttvr](http://www.pgsigroup.com/ttvr)

Contact person: Mr. Chris Smidt  
Cellular number : 0823490990

